Sequel: Claims

Handle claims faster and more fairly, and act on claims data in real time

Sequel Claims

Discover a holistic view of your claims data. Visualise and act on claims data in real time, in a way that suits your business. We see advanced functionality and automation within an intuitive interface, so that you handle claims faster, more fairly, and with greater efficiency.

A completely configurable perspective

- Work within a robust platform that offers ECF integration, email, claims-scoring, document management and third-party integrations all in one place
- See a completely configurable view of your claims data and trends, combined with a uniquely powerful workflow engine and an adaptive interface
- Integrate with ease to products and datasets with superior data capabilities
- Act on claims swiftly with real-time micro-to-macro visibility, reducing claims leakage and claim-handling time
- Capture increased consistency in settlements with powerful search capabilities across historical claims

A deeper view

Optimising productivity

- SLA monitoring and tracking to prevent breach in service levels
- Email management with automatic triaging and routing, based on mined data and template driven outbound emails
- Automation configuration features to suit your business
- Operates as a standalone or integrate with existing systems
- Electronic messaging (for London)
- Record tagging and search functionality
- Retain existing processes or systems
- Categorising and grouping of claims to support processing across multiple losses and richer reporting

Ensuring compliance

- Supports Brokers, MGAs, Underwriters and Delegated Managed Claims
- Configurable data and screens to support and drive process automatically, document production or analytics
- Configure bespoke workflows for actions such as sanctions and fraud checks
- Financial management in multiple currencies
- Customisable authorisation limits and peer reviews
- Reporting and analytics, supports standard reporting
- Audit history and claims timeline

Enhanced functionality

- Events and Catastrophe management
- Document management and production
- Management of Third Parties
- Reserves and payments
- Open API to enable connectivity to upstream and downstream processes
- Cloud Hosting options
- Adaptive, scalable, configurable workflow

Verisk™

Verisk. The new name for Sequel.

verisksequel.com